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Mastercard airport experiences app

Turn airports into destinations with MasterCard® airports offered by LoungeKey™ (MCAE). The first Bank of Hawaii priority destinations in the world of elite and priority global rewards elite credit cards customers have a free membership in MCAE. This special program allows members to access more than 1,000 lounges at more than 400 airports around the world, as well as exclusive offers from airport restaurants, spas and retail stores.1 How does MCAE work? When planning a trip, look for participating airport lounges on the MCAE website. If you want to use a sharing lounge during your trip, offer your receptionist a priority credit card for your global destinations or priority global rewards and tell them that you are reaching the lounge through loungeKey's MasterCard airport experiences. Or, if you prefer, you can download the MCAE smartphone app and use it to get admission in lounges. Regular lounge access is \$32 per person per visit. The cost of your MasterCard Global Credit Card will be charged for your visit plus the cost of any guests you bring with you.2 Once you are inside, relax! Enjoy complimentary refreshments, free Wi-Fi, and other amenities while you wait for your trip.3 How do I know if you are eligible for membership? Priority destinations or a preference credit card on a World Elite credit card will have the front and back of your credit card. Where can I download the MCAE app? You can download LoungeKey's MasterCard Airport experiences from the App Store or Google Play. Please visit the MCAE website for more information, including FAQs and terms of use. You can also download the MCAE's guide to benefits here. Credit Cards Priority Agreements Program Elite Priority Global Destinations and Elite Private Banking Destinations Global Priority Global Rewards Elite Global Rewards Elite Private Banking Needs Help? Please contact LoungeKey for assistance with LoungeKey's MasterCard Airport experiences: email: loungekey.support@airport.mastercard.com tel: 1-214-617-9011 (English support available 24/7) 1 Offers vary by location. See airport.mastercard.com or mastercard experience app for more details. For a full list of terms and conditions of use, visit airport.mastercard.com/terms-of-use. All trademarks are the property of their respective owners. MasterCard and National Elite MasterCard are registered trademarks, and Circuit Design is a trademark of MasterCard International. ©2018 MasterCard. All rights reserved. 2 Global Elite Priority Destination cardholders and priority rewards are entitled to visit a free lounge for each person in the calendar year. Elite Private Banking and Priority Private Banking Card Holders Rewards by the global elite are eligible for four free lounge visits per person per calendar. The calendar year is defined as January 1 to December 31. At the end of the calendar year, unused visits will not be posted to the following year. 3 Amenities vary by location. Participating lounges are privately run institutions that reserve the right to restrict access and/or impose time limits on visits. Please visit airport.mastercard.com or use the Mastercard Airport Experiences app to view lounge features and restrictions before you get admission. If you are a MasterCard international card holder who wants to make the most of your time at the airport, you are in the right place. These tips will help you take full advantage of LoungeKey's MasterCard airport experiences - use all your free lounge visits, avoid unexpected charges, and simplify the process of finding and accessing airport lounges around the world. Welcome to LoungeKey 101 Benefits. 1. The key can be a keyover break. Register your online account and download mastercard airport experiences provided by loungeKey app for iPhone or Android. You will be glad that you have done the app is your one-stop shop for all things LoungeKey - it makes locating lounges (more than 1000 lounges 1 around the world) and exclusive dining access, spa and retail business discounts are easy. In addition, reduce adieu to unexpected fees with the ability to track your free visits. You can even check the airport lounges by offering an app facilities instead of your mastermaster global card. 2. Free means, for up to four visits. Every January, you will automatically receive two free annual visits. If your account includes a co-applicant (shared card holder), you and the shared card holder receive your traffic package2. This means you can enjoy a total of 4 visits! Sorry, unused visits cannot be moved to the next calendar year. 3. Swipes happen. Don't panic. Upon check-in to loungeKey Airport Lounge using the ATB World Elite Mastercard instead of the mobile app, the facilities will pre-authorize your card. This procedure is the usual procedure, even if you have free visits available. You can expect to withdraw or enter the card, enter your PIN or submit a signature. Don't forget to tell them you're a LoungeKey member. Free visits are not charged by your MasterCard. If you've redeemed all your free visits and still want to use the lounge, you and your guests will get a preferred price of \$32. 4. Friends are welcome. The question we get most often is, can I get someone? Yes. Guests are invited to any LoungeKey Airport Lounge, as long as you are accompanying them. Just like you, your guests may be asked to present an additional ID card, such as an airline ticket, boarding pass or other valid travel documents on the same day of travel - so please keep them close. The lounges are cash-free so guests cannot pay for their own visit, but you can pay a \$32 guest fee or redeem one of your free visits. Is your guest a minor? Lounges allow minors (including Edmonton and Calgary), but the policy varies. Search the simple policies and guests for a specific airport lounge here or on the MasterCard Airport Experiences App Questions? We have answers. Explore some FAQs or call us at 1-888-282-5678. How to use MasterCard Airport experiences provided by LoungeKey please go to MasterCard Airport experiences provided by loungeKey website or home page app click on the now register button. Then follow the smooth registration process there are two ways to get to the lounges. 1. You can simply present a qualified MasterCard with your boarding pass and refer to LoungeKey for lounge staff. Or 2. Alternatively, you can submit a digital access code for your lounge after registering for an online account either on the website or app, along with your boarding pass and loungeKey mentioned for lounge staff. To replace food, spa or retail offers, select your favorite offer and create a display icon. Provide the current offer code to the cashier and refund the offer value. Note: Your credit card will be charged \$32 USD x the number of people per visit to verify it and will be issued within 30 days. How to register the account on MasterCard Airport Experiences provided by LoungeKey Step 1: Get information on promotions for VIB travel cardholder Elite Step 2: Access to MasterCard Airport Experiences website at the airport. Mastercard.com or download the mobile app from the Apple Store or Android Market. Step 3: Register the account by filling out information from the elite TRAVEL VIB credit card. Step 4: Enjoy 1,000 privileges with vib card for more details, please visit the airport FAQ section. Mastercard.com & vib.com.vn Supplemental Content Notice: MasterCard Airport experiences offered by LoungeKey are now departed and mastercard is hosted by MasterCard. Mastercard's terms and privacy policy can be found in the mastercard.com appendix. Open the Mac App Store to buy and download apps. If you are a qualified member of this program, the MasterCard card issuer must provide you with information regarding access to the program. Please contact your source to inquire about eligibility. To verify your eligibility, after registration, you may see a temporary fee of \$1.00 in your payment card transaction history. This is only a pending transaction and your card will not be charged. After you have verified your eligibility, the outstanding amount (usually within 10 business days) will be removed. This easy-to-use mobile app, developed by LoungeKey, is designed to enrich the time mastercard cardholders spend at the airport. The app allows cardholders to explore more than 1,000 airport lounges from around the world as well as hundreds of coordinated airport offers. LOUNGESEscape Airport Crowds and retreat to an oasis at more than 600 airports around the world. - Find a lounge simply by typing the airport, airport code, city or country - make the most of your favorite features for quick and easy access - see detailed lounge information such as location, amenities, and hours of operatingAIRPORT offers the benefit of a coordinated list of airport offers that span restaurants, spa, and retail. - Find offers available to you on the basis of the station where you are located - see detailed offer information (e.g., merchant location, working hours, terms and conditions) - create a QR offer code for refund from offerACCOUNT MANAGEMENT Easily manage your account information, view the date visit lounge, and access active and historical offers. December 17, 2020 Version 6.4.0 If you're looking for a place to eat, relax, rest or shop, the new category and location labels will help you discover the lounges and experiences you're looking for. You can also now show your display codes in English if you are using the app in another language. There is an option to add it to the Apple Wallet but does not work hello please email us in appsupport@loungekey.com and tell us the name of your reference, what device you are using, what version of the Loungekey app you are using (to be found in settings), and the version of the operating system you are using on your phone (Settings > General > about the language used by your phone et, which the card source gave you access to the program, username and any error messages you received. As this is a dedicated technical support platform, we ask you to contact the membership support team on +44 (0) 208 633 7596 or email loungekey.support@airport.mastercard.com, who are available around the clock. Deal with the data as outlined below. For more information, see the developer privacy policy. The following data may be collected and linked to your identity: Purchases of financial information, contact information may be collected, but not linked to your identity: Diagnostic practices for data diagnosticdata may vary, for example, depending on the features you use or your age. Learn more about the developer website's privacy policy policy